

**LONGVIEW BOARDING & GROOMING, LLC**  
**PET BOARDING AGREEMENT**

LONGVIEW BOARDING & GROOMING, LLC., (“Longview”), agrees to provide services that regularly feed, water, and house “Owner’s” pet(s) upon the following terms and conditions.

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1. Longview agrees to exercise due and reasonable care and keep the premises sanitary and properly enclosed. Longview will not be held liable for any self-inflicted, stress, or anxiety related issues that may arise with your pet. You, the Owner, understand that Longview uses the “Buddy System”, where we board more than one dog per run. The utmost care and attention is given to correctly match dogs. Longview services are provided without liability for loss or damage from disease or death, and from injury or damage done by your pet(s) to people, other pets or property, or other unavoidable causes. As animal conduct cannot be predicted, Longview cannot guarantee the safety or well-being of your pet. With the interaction of dogs, there is always a chance of injury and the possibility of infectious disease being passed between animals. The Owner assumes all risk of injury or illness to your pet(s) for the boarding period and within 3 weeks afterward (the incubation period for most illness.) Longview does not accept known aggressive dogs for boarding. In the event Owner’s dog becomes aggressive, Owner authorizes the use of reasonable measures to control the Pet for the protection of other pets and humans. The Owner is solely responsible for any and all acts or behavior of your pet(s) and damages or claims caused by your pet(s) while boarding at Longview and agree to hold Longview and its staff harmless therefrom including events beyond its control or acts of nature. Longview reserves the right NOT to board any animal for any reason, or no reason.

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2. Owner agrees to pay the daily rate for boarding her/his pet(s) that is in effect on the date of entry to Longview. Longview accepts cash, check, or credit/debit cards. A \$35 fee is added to the charges for all NSF & all returned checks. No pet will be released until all daily charges and/or medical or other expenses are paid in full. Payment is due at the time of pick up. Other payment arrangements satisfactory to Longview may be made in advance of the stay. The Owner of the pet(s) agrees to pay actual legal fees and costs incurred by Longview in the collection of outstanding bills.

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3. Longview requires a \$50 non-refundable deposit be made in advance of a “Holiday” reservation. “Holidays” are considered: New Year’s Week, Mid-Winter Break, Easter/Spring Break, Memorial Weekend, 4<sup>th</sup> of July Week, Labor Day Weekend, Thanksgiving Week, & Christmas Week. If Owner cancels their reservation within 1 week (7 days) of said incoming date, then Owner forfeits the \$50 deposit to Longview.

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4. You are charged for every calendar day that your pet is boarded at Longview, not every night. Longview office hours are subject to change, but are currently: Mon-Fri 8:00am to 8:00pm; Sat 8:00am to 4:00pm; Sun 12:00pm to 7:00pm. The office is closed on all major holidays. The office has shortened hours on: Christmas Eve & New Year’s Eve. There is a \$50 fee if Longview agrees to reopen outside of current office hours and will only do this for a true emergency and if a worker agrees & is available. Any pet(s) not picked up within 30 days of said pick up date, will be considered abandoned and will be considered property of Longview. Longview then has the right to do whatever they wish with the abandoned pet(s).

\_\_\_\_\_ Initials 5. Illness. A. Should the Owner’s pet(s) become ill or need medical attention, Longview reserves the right to administer aid and to render care by your local designated veterinarian, if available, or by an emergency vet service. The Owner agrees to give an accurate emergency number to Longview for every boarding stay. If Longview is unable to reach the Owner at the emergency number(s) given, Longview is authorized, in its sole discretion, to have a veterinarian do everything in her/his power to save the life of the dog. The Owner agrees to be responsible for all medicaly expenses incurred for their pet(s). Any and all expenses incurred, shall be paid on demand by the Owner to Longview before the Pet is removed from Longview.

\_\_\_\_\_ Initials B. Vaccinations. No pet will be accepted without proof of current vaccinations. All vaccinations and vet visits much be completed at least 5 days prior to boarding at Longview. Longview reserves the right to refuse to board Owner’s pet(s) if this policy is not followed. Dogs: DHLPP, Bordetella, Canine Influenza, and Rabies vaccines are required. Cats: FVRCP, Feline Leukemia, and Rabies vaccines are required. A yearly negative fecal exam is also recommended. Longview also recommends that all pets be on a flea/tick prevention program. The Owner guarantees that all pet(s) boarded are in good health and free from disease & fleas/ticks and not been exposed to rabies or distemper within 30 days prior to boarding.

\_\_\_\_\_ Initials C. Canine Cough: (Infectious Tracheobronchitis) Owner understands that canine cough is the dog equivalent to the human “common cold” and although my dog(s) has been vaccinated against it, the vaccine does not fully protect my pet(s) from all possible strains of the disease. The incubation period can be anywhere from 3-10 days in which a dog shows no signs of the illness but is still contagious. Owner understands that canine cough is an “airborne” virus that can be present anywhere (the park, the street where I walk my dog(s), the vet’s office, my own backyard). Although Longview does it’s best to keep a spotless kennel and will remove/refuse any obviously sick dog, we cannot prevent the possibility of your dog(s) contracting canine cough.

\_\_\_\_\_ Initials D. Canine Influenza. CI is an infectious disease caused by a “flu” virus and all dogs have no natural immunity to it. All dogs exposed to CI and that have not had the vaccine, will get the virus. Although the disease is usually mild, it can be quite serious in some dogs and is highly contagious. Dogs that come into contact with other dogs in social settings (i.e. vet waiting rooms, dog parks, pet care facilities, dog events) are at higher risk. Vaccination helps protect your dog from complications due to canine influenza.

\_\_\_\_\_ Initials E. Upper Respiratory Infection (URI). I understand URI is the cat equivalent to the human ‘common cold’ and although my cat(s) has been vaccinated against it (FVRCP), the vaccine does not fully protect my pet from all possible strains of the upper-respiratory disease. The incubation period can be anywhere from 3-10 days in which a cat shows no sign of the disease but is still contagious. This is usually when it is spread. I, the Owner, understand that URI is an “airborne” virus that can be present anywhere, and can travel for long distances through the air. They can affect any cat. Although Longview does it’s best to keep a spotless cat area and will remove/refuse any obviously sick cat; we cannot prevent the possibility of your cat contracting URI.

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6. Social Media. Owner agrees not to disparage, criticize, or speak negatively or falsely of Longview or the goods and services provided by Longview, and agrees not to engage in any conduct, take any action or make any statements that may be detrimental or disruptive to or reflect negatively on Longview. Owner agrees he/she shall not, for any reason, directly or indirectly, actively or passively, encourage, promote, advance, persuade, aid or assist any other persons or entities to disparage, criticize, or speak negatively or falsely about Longview, or the goods and services provided by Longview, or to engage in any conduct, take any action or make any statements that may be harmful, detrimental or disruptive to or reflect negatively on Longview. This includes oral or written statements, comments, pictures, postings, reviews in any form on social media, such as Facebook, Myspace, Instagram, Google, Pinterest, LinkedIn, Yahoo, Yelp, and the like and including any future equivalent of the same. Owner authorizes the use of Owner's Pet's name and images taken while at Longview for use in any media, marketing, advertising, illustration, trade or promotional materials of Longview.

Signatures. By signing this Agreement, Owner acknowledges that he/she has read this entire Agreement and agrees to the terms stated within. This Agreement contains the entire Agreement and any modification of this Agreement must be in writing and signed by all Parties hereto. Owner and Longview agree to negotiate and mediate in good faith prior to either party filing a cause of action.

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Owner Signature

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Pet(s) Name(s)

\_\_\_\_\_  
Printed Owner Name

\_\_\_\_\_  
Date

LONGVIEW BOARDING & GROOMING, LLC.  
A Michigan Limited Liability Company

By: \_\_\_\_\_  
Employee / Agent